SUSE FRAMEWORK AGREEMENT (FA) 01 FOR A PERIOD OF THREE (03) YEARS

Annexure E: Professional services price list		
Item #	Product Module	DESCRIPTION
01	017-000298	SUSEassist - SUSE Architect, 1 Hour
02	017-000299	SUSEassist - SUSE Senior Technical Specialist, 1 Hour
03	017-000313	SUSEassist: SUSE Core Expert, 1 Week (up to 40 hrs), valid for 12 Months - EMEA
04	017-000314	SUSEassist: SUSE SDI Solutions Expert, 1 Week (up to 40 hrs), valid for 12 Months - EMEA
05	017-000311	SUSEstart up to 2 Weeks (80 hrs) of Sr Consultant - EMEA
06	051-005065	SUSE Premium Gold - EMEA Zone 4
07	051-005066	SUSE Premium Platinum - EMEA Zone 4
08	051-005064	SUSE Premium Silver - EMEA Zone 4
09	051-005927	SUSE Scheduled Standby (4 hours), expires after 12 months - EMEA
10	051-005804	SUSE Select Services 1-Star - EMEA Zone 4
11	051-005805	SUSE Select Services 2-Star - EMEA Zone 4
12	017-000316	SUSE Discovery Services - EMEA
13	051-005806	SUSE Select Services 3-Star - EMEA Zone 4
	Rancher	
14	R-0201-CSH1	Rancher Consulting Services - 1 Hour
15	R-0002-GLA	Rancher Go Live Assistance
16	R-0001-GLQ	Rancher Go Live Quickstart
17	R-0201-DSE	Rancher Designated Support Engineer - 100 Hour
18	R-PESV-0100	Rancher PE-Service (up to 100 hours) expires after 6 Months
19	R-PESV-0200	Rancher PE-Service (up to 200 hours) expires after 1 Year